Parents' code of conduct

This document is to provide a reminder to all parents, carers and visitors to our school about the expected conduct. This is so we can continue to flourish, progress and achieve in an atmosphere of mutual understanding and respect.

The school expects parents and carers to:

- Respect the caring ethos of the school.
- Understand that parents and teachers need to work together for the benefit of children.
- Demonstrate, in their own behaviour, that all members of the school community should be treated with respect and understand that even if there is conflict, parents must remain calm and respectful.
- Approach school staff to help resolve issues.
- Work with the school to build relationships with its staff.
- Seek to clarify a child's version of events with the school's view in order to bring about a peaceful solution to any issue.
- Correct their own child's behaviour, especially in public, in order to avoid inappropriate behaviour.
- Avoid using staff as threats to admonish children.

In order to support a peaceful and safe school environment, the school does not tolerate:

- Disruptive behaviour which interferes or threatens to interfere with the operation of a classroom, office or other area of school grounds – see Appendix 1.
- Loud or offensive language, swearing, cursing or displaying temper, harassment or intimidating behaviour.
- Threatening to do actual bodily harm to a member of school staff, governor, visitor, parent/carer or pupil regardless of whether the behaviour constitutes a criminal offence.
- Damaging or destroying school property.
- Sending abusive, excessive, offensive, derogatory or threatening emails, text/voicemail/phone messages or other written communication.
- Defamatory, offensive or derogatory comments regarding the school or any of the pupils/parents/staff at the school on facebook or other social media sites – See Appendix 2. Any concerns you may have about the school must be made through the appropriate channels.
- The use of physical aggression towards another adult or child. This includes physically punishing your own child.
- Approaching someone else's child in order to discuss a concern or chastise them because of the actions of this child towards your child (such an approach may be seen to be an assault on that child and may have legal consequences).
- Smoking, or consuming alcohol or drugs whilst on school property.
- Bringing dogs (other than guide dogs) or other animals on to school premises

Should any of these behaviours occur, the school may contact the appropriate authorities (including the police) and, if necessary, ban the offending adult from entering school grounds. In the event that a ban is enforced, the offending person will be informed, in writing, of the reason for the ban and the period of time it will be in place.

The school may also block emails should they breach our code of conduct.

We trust that parents will assist our school with the implementation of this Code of Conduct and we thank-you for your continued support of the school. We would expect that parents would make all persons responsible for collecting children aware of these expectations.

Appendices

Appendix 1: Code of conduct at sporting or other school events

- Parents, spectators and participants should understand that their behaviour represents that of the School.
- Parents, spectators and participants should respect all people involved in the fixture / tournament / competition / event.
- Parents and spectators should celebrate excellent play on the part of all teams and enjoy the sport that is on display.
- During sporting events parents, spectators and participants must not address the match officials, players, staff or other spectators in a negative way.
- If parents or spectators wish to make a complaint, then they must do so to their child's school, using their complaints procedures. They must not contact the opponent's school, the organising body or other constituent bodies.
- Parents and spectators must understand that they are guests at a fixture or school event and if they cannot behave in an appropriate way they will be asked to leave.

Appendix 2

Inappropriate use of Social Network Site

Social media websites are being used increasingly to fuel campaigns and complaints against schools, Headteachers, school staff, and in some cases other parents/pupils. The Governors of Brockswood Primary consider the use of social media websites being used in this way as unacceptable and not in the best interests of the children or the whole school community. Any concerns you may have must be made through the appropriate channels, so they can be dealt with fairly, appropriately and effectively for all concerned.

In the event that any pupil or parent/carer of a child/ren being educated at Brockswood Primary is found to be posting libellous or defamatory comments on Facebook or other social network sites, they will be reported to the appropriate authorities and dealt with accordingly. All social network sites have clear rules about the content which can be posted on the site and they provide robust mechanisms to report contact or activity which breaches this. The school will also expect that any parent/carer or pupil removes such comments/material immediately.

In serious cases the school will also consider its legal options to deal with any such misuse of social networking and other sites.